

BUSINESS UPDATE

April 2022

March Chamber Breakfast

As part of the Small Business Month celebrations, our March breakfast had a focus on the Chamber's small business members.

Around 90 guests attended the breakfast held at the Muswellbrook Race Club.

Mike Kelly, MCCI President, outlined that at the Chamber we recognise the importance of our small business members and all small businesses in our region. According to the ABS in 2020 the Muswellbrook LGA had 1028 registered businesses and over 600 of those had turnovers of less than \$200K/YR. A further 321 businesses had a turnover of \$200K to \$2M and there were only 32 businesses employing more than 20 people. So, by numbers of businesses, our local business community is 'largely small'.

Small Business members presenting at the breakfast included:

Simon Downes: Muswellbrook Security Services
Sharna Parkinson: Hunter Valley Stand Up Paddleboard
Craig Champion: 1800 Mr Excavate

It is worth remembering that, although we have some very large businesses in our area, there is a reliance on small businesses to provide products and services to the large businesses. The Chamber continues to foster working relationships between large and small businesses to sustain and grow our local economy.



**Our next Breakfast will be Tuesday 3rd May
Muswellbrook RSL Club
Theme: 'Meet the Candidates'**

This Newsletter is
proudly sponsored by:



Dear Members & Colleagues,

All through March the Chamber has focussed on all things Small Business. Small Business Month gave us the opportunity to highlight local small businesses, beginning with presentation at our March Breakfast, radio advertisements and some highly successful Small Business Workshops.

Our March Breakfast guest speakers gave us insights into the diversity of our small business community with speakers from security, earth-moving and tourism sectors. Our Small Business Workshops attracted 160 registrations across five sessions. Feedback from attendees is very positive and confirms the value of the content in assisting small business owners and managers. This something we hope to provide again next year.



In this newsletter you can read more about recent activities as well as our congratulations to Vines Restaurant at Hollydene Estate. Karen Williams and her team have shown what local businesses can achieve by taking out the NSW Restaurant & Catering Consumer Vote Award. Who better to judge a business than its customers? Well done Vines.

Our April Breakfast will feature local not-for-profit & community organisations. This an opportunity to acknowledge the good work they do in our community. We are also expecting several politicians to be in the room and we may hear some comment from them on political matters. We will also be showing the recently completed video presentation for the proposed Upper Hunter Regional Museum.

With the Federal Election expected mid-May, our May Breakfast will be a 'Meet the Candidates' presentation and panel discussion. We will be particularly keen to hear their position on local issues like, infrastructure, skills & training, health, sustainability of existing industries and diversification.

On behalf of the Board, I wish you all a Happy Easter and trust you and your families stay safe and well.

Yours sincerely,

Mike Kelly
President MCCI

OUR MISSION

'To represent, promote and encourage business enterprise in Muswellbrook and its districts'.

YOUR MCCI BOARD OF DIRECTORS

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This newsletter is proudly supported by..



Preferred security provider to many MCCI Members



Due to the ongoing uncertainty surrounding Covid-19, this year's Muswellbrook Business Awards have been moved to June, rather than the traditional April event. This will hopefully ensure the event will not be impacted by restrictions, and allow us to have everyone attend the presentation dinner.

2022 Muswellbrook Business Awards

Presentation Dinner
Friday 24th June
Muswellbrook RSL Club



To stay up to date on what's happening in the MCCI, our Making Muswellbrook program and the Great Cattle Dog Muster event, be sure to like the following Facebook pages.

[Muswellbrook Chamber of Commerce and Industry Inc.](#)

[Making Muswellbrook](#)

[The Great Cattle Dog Muster](#)

The Member Services Manager role is proudly supported in partnership with BHP's Local Buying Foundation.



OUR MISSION

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Small Business Month

Business Workshops a Big Success.

Our recent day long business workshops, as part of Small Business Month, saw 160 registrations across five sessions.

Participants had the choice to attend all day or attend selected sessions.



The keen interest in the workshops was an indication of how business owners are now keen to move on from the challenges of the last two years and look for ways to future proof their businesses.

To start the day, Lavinia Hutchison from Livmedia, delved into digital communication in the first session with the topic 'Marketing Mix – Mini Workshop'. This session focused on the importance of understanding what your marketing should look like, from website to social media.

Tabatha Kattau from Sincerus Mindset Coaching then provided an insightful 'Burnout to Balance' session and shared, and gave tools, with those attending on how to gain clarity of mind to re-ignite your pulse for work and life.

The Chamber provided a session on Customer satisfaction and Customer Relationships. It highlighted on how if you become customer centric in your business and recognise that they are your number one asset, you will unlock the secret to attracting new customers and retaining existing ones.

Finding new ways to create value for your customer and market was the theme of the next session titled 'Value Proposition Canvas', presented by Claire Quigley from Launchpad9. Those attending were given tools to help identify where their real value lies with customers and product.

To end the day, Nicole Furness and Angela Penton from Be Human HR gave an insight into how to help business owners create happy humans in the workplace with a refreshing session titled, 'The Be Human Approach to HR'.

Each session throughout the day was filmed, and the Chamber will have them available to view and download in the coming weeks through our website for those that were unable to attend.



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— 2022 UPPER HUNTER — INSPIRATIONS CONFERENCE

Inner Strength—No Limits



Before joining the team at NBN Television Gavin was Senior Forecaster with The Weather Channel, where he covered some of Australia’s biggest weather disasters.

Gavin is no stranger to adventure and the need to find your inner strength. In 2016 Gavin became the first Australian Tandem para-glider pilot to fly a passenger from the summit of Kilimanjaro.



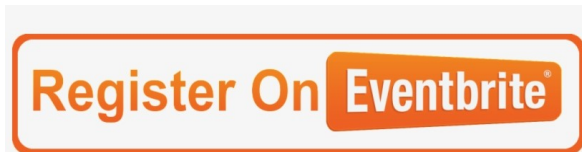
One of the most inspiring keynote speakers in Australia. She combines powerful insights into human behaviour with practical strategies that leaves audiences with powerful tools for living their best life and setting a higher standard in all aspects of their existence.



Kurt Fearnley AO is a three-time Paralympic gold medallist with a can-do attitude that makes the impossible possible.

At the 2018 Gold Coast Commonwealth Games, he won gold and silver medals and was chosen as Australian Flag Bearer for the Closing Ceremony.

Kurt's determination and never-say-die attitude have rewarded him with the highest accolades in disability sport.



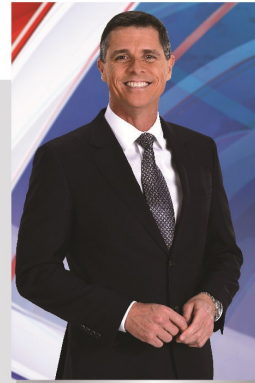
[Book now to avoid disappointment!](#)

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TICKETS
NOW ON
SALE

— 2022 UPPER HUNTER —
INSPIRATIONS
CONFERENCE



'INNER STRENGTH - NO LIMITS'

ITS TIME FOR A LITTLE INSPIRATION

Inner strength has no limits when overcoming challenges and achieving goals

9am to 5pm | Wednesday 11th May 2022
Muswellbrook RSL Auditorium



FEATURING

Gavin Morris, Julie Cross and Kurt Fearnley
Plus a host of local inspirational presenters.

\$70 per ticket (excl GST) Includes Morning Tea and Lunch



Registrations via: www.eventbrite.com.au (Inspirations Conference)



New Chamber Members

Supply First Aid
Ph: 0418 461 772
First Aid Training



Supply First Aid are a Muswellbrook based first aid training supplier servicing the Upper Hunter. Our vision is to provide quality small group training solutions, where students leave with skills not just a certificate. Our trainers are registered paramedics who are specialists within the industry. We provide onsite training for groups of 5 or more, minimising down time to your business



Recovery Partners

Recovery Partners

Ph: 0414 129 447

Visit: www.rrp.com.au

Vocational Solutions / Employment Solutions

Recovery Partners is a Vocational Rehabilitation services provider. Our allied health specialists help new and emerging employers find staff by accessing a qualified pool of job ready individuals transitioning careers. We also support emerging employers reduce their wages costs by accessing relevant grant subsidies within our interventions. There is NIL cost to the employer for our service.



The Chamber would like to give a special thanks to the



and



..... for their support of the recent Business Workshops as part of Small Business Month.

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Volunteers Needed



Would you like to volunteer and support this community event!

Would you like to be part of this exciting event and be a member of the Muster team?

Muster Ambassadors

Helping with visitor enquiries on the day and being a welcoming face around the grounds.

Activity Supports

A supporting role with one the many activities on the day.

Behind the Scenes Supports

Supporting the admin and organisation of the event on the day.

Set Up & Pack Up Supports

Assisting with the set up and pack up of the event.

Email - info@muswellbrookchamber.com.au

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Have you registered your business to participate in the 'We Live Here' card program?

The "We LIVE Here" local investment cards work like an EFTPOS gift card once loaded, and are only be able to be used with participating businesses, ensuring local expenditure and economic development for the region.

This program isn't just for retailers. Local businesses from health professionals, B2B, mechanics and more have all signed up to the program.

The cards can be loaded with funds from \$20 to \$1000, can only be loaded once (no top ups) but can be used multiple times or spent all at once. They expire after three years.

Purchasers can check card balances online or by phone, and registered cards can be replaced if lost.

Register your business online: <https://www.whyleavetown.com/register>

The more participating businesses we have, the greater choice individuals will have in how to use the funds.



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The Royal Muswellbrook Gold Cup Friday 1st April

Our BIG \$150,000 Gold CUP Day takes place on the Friday 1st April 2022, and we are grateful that it has been declared a public holiday from 12pm, for everyone in the community to enjoy a day at the races and support the wonderful Equine Industry in our prestigious Hunter Valley, which supports 1000 of jobs.

You will notice a change to the name for this Cup race, as we recently had 50 of our Gold Sponsors go into a fun draw and the Royal Hotel in Muswellbrook, was the lucky winner, who received the naming rights to the Cup, so this year, the cup day will be called "The Royal Muswellbrook Gold Cup". At this early stage, our Events staff and Chef are working on some great packages and meals for our racegoers, so we haven't yet opened up the bookings or sale of tickets, and we still have our next upcoming race meeting on Friday 11th March, so our chef is preparing a great menu for this day.



For our cup day we have organised a large Bengalla Fashion on Fields event, so start looking for that great dress, hat or outstanding suit.

For the Royal Muswellbrook Gold Cup, the race is worth \$150,000 and run over 1500m, we don't have the racehorse names as yet, as nominations take place on the 28th of March and Acceptance is on the 30th of March, after this we will know which horse is running. We will open our gates at 11am for this busy day and we will be promoting this event on radio, Prime 7 TV and in various newspapers and social media. For bookings, please phone 65411699 or see www.muswellbrookraceclub.com.au.





The Muswellbrook RSL Club has been named as a Finalist in the ClubsNSW Clubs and Community Awards.

The awards recognise the outstanding social contributions made by Clubs in their local areas and across the state in nine categories with 98 worthy finalists being announced.

The Muswellbrook RSL Club is a Finalist in the category “Fostering Grassroots Sport” for their ongoing support of the Muswellbrook Eagles Football Club.

The partnership has been over the past 8 years and includes support for Senior Teams and 250 local juniors and 70 travelling juniors.

Muswellbrook RSL Club CEO Daryl Egan said it has been a win/win situation with the ongoing partnership with the RSL Club providing monetary and In Kind support for the Eagles Football Club.

And the Eagles Football Club have been great supporters of the RSL Club by coming back to the Club after home and away matches and holding a number of events at the Club and a Golf Day at the Golf Club.

The award winners will be announced at the ClubsNSW Clubs and Community Awards Night at the International Convention Centre, Sydney on Thursday 26th May 2022.

VINES AT HOLLYDENE ESTATE TAKES OUT TOP AWARD AT RESTAURANT INDUSTRY AWARDS



Vines Restaurant at Hollydene Estate, Jerrys Plains, NSW has won the CONSUMER VOTE AWARD - NSW REGIONAL category at the 2022 New South Wales Restaurant & Catering Celebrating Industry Night. Karen Williams, owner of Hollydene Estate and Vines Restaurant, received the award with pride. ‘Since opening Hollydene Estate and Vines Restaurant in early February 2014, we have been involved as finalists in the R&CA Savour Awards on an annual basis.’ Karen said in a statement following the announcement. ‘We all work hard to achieve the high standards we aspire to so for everyone involved in our business (from the restaurant, kitchen, cellar door and gardens, to the farm and vineyards) being recognised in this category is significant – especially after the last few years. The RC&A is an elite industry body and acknowledgement at this level is exceptional.

‘Since opening Hollydene Estate and Vines Restaurant in early February 2014, we have been involved as finalists in the R&CA Savour Awards on an annual basis.’ Karen said in a statement following the announcement. ‘We all work hard to achieve the high standards we aspire to so for everyone involved in our business (from the restaurant, kitchen, cellar door and gardens, to the farm and vineyards) being recognised in this category is significant – especially after the last few years. The RC&A is an elite industry body and acknowledgement at this level is exceptional.

parkrun

Strap on your sneakers for Muswellbrook's inaugural parkrun

What is a parkrun you say? parkrun is a free, timed, volunteered, 5km and 2km weekly event where people of all abilities can mix with others in the community, make new friends or catch up with old ones and kick off the weekend with a little exercise. No fancy running clothes or shoes, are required – and walking is totally acceptable.



There are no winners at parkrun, and nobody comes last. Regular participation rather than performance is rewarded with free parkrun milestone shirts awarded to people to recognise their achievement in taking part. parkrun is whatever you want it to be, whenever you want to take part and most parkruns finish up with a social get-together at a café for refreshments and a chat.

Muswellbrook's inaugural parkrun will be held on Saturday, April 2 at 8am at Karoola Park, near the netball courts. The course is mostly flat and suited to all fitness levels and age groups. Dogs are welcome on a lead and the park is accessible with a sturdy pram.

Event co-director Chris English said Muswellbrook's parkrun had taken two years to establish after being delayed by COVID.

There is no cost to join in but interested people are asked to register before their first parkrun at www.parkrun.com.au/register You will then receive a unique barcode that can be used at any parkrun in the world – there are already 430 in Australia alone.

Interested people can visit these sites for more information: <https://www.parkrun.com.au/>
<https://www.facebook.com/parkrunAU/>

Making
MUSWELLBROOK
A GREAT
PLACE TO...



THE ABORIGINAL COMMUNITY DEVELOPMENT FUND &
MACH ENERGY MOUNT PLEASANT OPERATION PRESENTS



CULTURAL SPECTACULAR

NEW DATE ANNOUNCED

SATURDAY, MAY 21, 2022 1PM TO 9PM
SINGLETON SHOWGROUND

HEADLINE ACT
MITCH TAMBO

SUPPORTED BY MIESHA AND
SEAN CHOOLBURRA

A FREE FAMILY FRIENDLY
CELEBRATION OF ABORIGINAL CULTURE

MUSIC • FOOD • FIREWORKS • KIDS ACTIVITIES
MARKET STALLS • PERFORMANCES • CULTURAL ART & CRAFTS

Strictly a NO Drugs, NO Alcohol and NO Smoking event

ALL WELCOME

Registration for this event is required for entry.
Please visit our website or scan QR code to register.



WWW.CULTURALSPECTACULAR.COM.AU

Destination Muswellbrook

Job Seekers



Recovery Partners

The safety, wellbeing & rehab experts

Recovery Partners wants to help you

Are you highly motivated?
Ready to work?
Have an interest or passion in manufacturing or construction?

The Destination Muswellbrook project is created to help you.

About Recovery Partners

Recovery Partners are a specialist safety, health, wellbeing, rehabilitation and NDIS provider.

Established in 2004, Recovery Partners have helped thousands of Australian businesses and workers to prosper.

About Destination Muswellbrook

What is it

Recovery Partners, in partnership with the Department of Education, Skills and Employment, have developed the Destination Muswellbrook project. The goal is to deliver a Job Pathway Program to prepare and place 30 Job Seekers in roles in construction, manufacturing and other emerging industry jobs in Muswellbrook and surrounding areas.



www.rrp.com.au/destination-muswellbrook

Destination Muswellbrook

Job Seekers



How Destination Muswellbrook works

1. You will receive an individual staged vocational profiling assessment by an allied health professional to identify your destination role. This will be in line with your passion, interest and safety risk appetite.
2. You will be assigned a Recovery Partners Mentor who will deliver a skill and capacity building Job Pathway Program over four weeks via face to face or online delivery.
3. You will receive coaching on a range of job seeking skills, confidence building, work readiness and we will support you into your destination employment. The program will be delivered via both remote and some face to face sessions. Commitment will involve approximately one hour per week.

Check your eligibility

- You're looking for work
- You're motivated to find employment within construction, manufacturing or other emerging industries.
- You are a Job Seeker registered with an Employment Service Provider in Muswellbrook
- Drivers licence and reliable transport are highly desirable.

When does the program start

There will be two rounds of this program for Job Seekers commencing:

- Monday 4th April 2022
- Monday 23rd May 2022

How to register

Scan the QR code above to register your interest.

For more information

Phone: 1300 OHS RTW (647 789)
Email: muswellbrook@rrp.com.au



www.rrp.com.au/destination-muswellbrook

COMMUNITY FAMILY FUN DAY

Sat 10th Sept. 2022
10am - 4pm
FREE ENTRY



MUSWELLBROOK
SHOWGROUND
- Upper Hunter Valley -

Cattle Dog History Exhibit

Cattle Dog Demonstrations
& Presentations

Upper Hunter Showcase:
Food • Wine • Produce • Attractions

Market Stalls • Merchandise • Food Vans

Live Country Music:
Jason Owen • Hayley Jensen • The Collective

Children's Entertainment:
Jumping Castles • Clowns
Petting Zoo • Face Painting • Rides

CATTLE DOG EXHIBITOR
COMPETITION EVENTS ON DISPLAY

Obedience Trials • Trick Tests
Rally • Handlers • And More!



SPECIAL MEETS
& GREETINGS WITH
BLUEY & BINGO!

Bookings are essential



BRING YOUR OWN PET CATTLE DOG

Available on the day:
Good Citizen Classes • Basic Handling Classes
Herding Instinct Tests • Basic Grooming & Health Care



SCAN HERE TO VISIT OUR WEBSITE, OR GO TO:
www.greatcattledogmuster.com.au



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MUSWELLBROOK
CHAMBER
OF COMMERCE
& INDUSTRY

Tuesday 5 April 2022
CHAMBER BREAKFAST

Venue: "Muswellbrook RSL Club"

7am - 9am

Theme:
Community Organisations

MCCI invites members and guests to join us for our April Breakfast to celebrate the Community Organisations that operate in our region.

The Breakfast will contain presentations from a number of the Chamber's Community Organisation members.



COST:

\$33.00* for members

\$38.50* for non-members

(* incl of GST)

RSVPs close midday,

Thursday 31st March 2022

info@muswellbrookchamber.com.au

Price includes a hot buffet breakfast and tea & coffee.



To represent, promote and encourage business enterprise in Muswellbrook and its districts.



RSVP to Wayne at info@muswellbrookchamber.com.au by midday Thursday 31st March

Payment options: Card or cash on the day or request an invoice with your RSVP.

Please advise any dietary requirements with your RSVP.

RSVPs are compulsory and must be paid. If you are unable to attend you may send a colleague in your place.

1800 Mr Excavate	Challenge Community Services	Hedweld Group of Companies	Magnium Group
A Corp Computers	Chandler Macleod	Hermitage Motel	Malabar Coal Ltd
AEE Services	Cleal, Doug & Roslyn	Hitachi Construction Machinery (Aust) P/L Muswellbrook Branch	Mangoola Coal Operations
AGL Macquarie	Colourworks for Hair	Hollydene Estate Wines + Vines Restaurant	Mark Diggins Solicitor
APM	Commonwealth Bank	Hunter Belle Cheese	Melanie's Jewellers
Aaron Henry Optometrist	Comprint	Hunter Carpet & Tile Care	Melt Hunter Valley Operations Pty Ltd
Aberdeen Highland Games	Coolmore Australia	Hunter Plant Mechanics	Merton Living
Airspeed Aviation	Crossfit Muswellbrook	Hunter Region Business Hub	Mikala Lighting Towers
Allweld Services	Curtis Gant Betts	Hunter River Times	Monteath Powys
Austmine Limited	DK Heavy Plant Services	Hunter TAFE	Mosaic Therapy & Supports Pty Ltd
Australian Community Media	Davies Thompson & Wright Services	Hunter Valley Elite Window Tinting	Mountain of Love
BHP Billiton Mt Arthur Coal	Denman Legal Pty Ltd	Hunter Valley Operations	Muswellbrook Coal Co
Beacon Automatiom	Dezigns Hub	Hunter Valley Printing	Muswellbrook & District Workers' Club
Beauty Co	Dirragarra Contracting Pty Lt	Hunter Valley SUP	Muswellbrook Floral Studios
Bengalla Mining Company	Domino's Muswellbrook	Innovationclub Pty Ltd	Muswellbrook Home Timber & Hardware
Beyond Dog Training	Double Picc	Integratedliving Australia Ltd	Muswellbrook Motors
Big Lift Cranes & Heavy Haulage	EMF Group	iSimplify Pty Ltd	Muswellbrook PCYC
Blackrock Industries	Edmonds Joinery	JTS Realty	Muswellbrook Race Club Ltd
Blackwoods	Edward Higgins Parkinson First	Jennifer Lecky & Associates	Muswellbrook RSL Sub-Branch Club Ltd & Golf Club
Bowditch Earthmoving	Elks Enterprises Pty Ltd	Joblink Plus	Muswellbrook Security Services
Breathe Skin Body Mind	Envy Cleaning & Property Maintenance	Jo Bailey Quality Care Pty Ltd	Muswellbrook Shire Council
Briken Group Services Pty Ltd	Equilaw Solicitors	John Hunter Motel	Muswellbrook South Public School
Brook Enviro Services	First National Real Estate—Edward Higgins Parkinson	LCC Asia Pacific Pty Limited	Muswellbrook Steel Supplies P/L
Brook Medical Centre	Fyfe Pty Ltd	LJ Hooker Muswellbrook	NBN/NBN Local
Brook Outdoors	GJ's by the Lake	Lake Liddell Recreation Area Trust	NSW Business Chamber—Business Australia
CPR Pest Management Services	Gowing Advisory	Launchpad9 Pty Ltd	NSW Minerals Council
C-Res	Greentree Financial	Liv Media	National Australia Bank
CRJ Maintenance Pty Ltd	Hair by Maddi	MACH Energy Australia Pty Ltd	
Cattle Dog Florist & Café	Harvey Recruitment	MV Solar Pty Ltd	
Central Arcade Pty Ltd			

National Group – National Plant & Equipment Pty Ltd	Roger Skinner Photography	The Red Door Community Kitchen (Inc)	Upper Hunter Turf Services
Northwest Mining	Royal Hotel Denman	The Royal Hotel	Upper Hunter Youth Services
OAS Technology Group	Rural Recycling Pty Ltd	Thiess Pty Ltd	Valley Fasteners Muswellbrook
Ochre Opportunity Hub Upper Hunter	SGS Australia	Think Goat	Warburton Estate Agents
Onsite Rental Group	Satur Veterinary Clinic- Muswellbrook	Tradecore Industries Pty Ltd	Warrior Disability Services
Persas	Sincerus Business Group	Transcare Hunter Ltd	Wear Parts Services
Pet Medical	Small Forest Pty Ltd	Travel Partners	Westpac
Pickering Homestead	Soley's Handyman & Maintenance	Tutt Bryant Heavy Lift & Shift	Westpac Rescue Helicopter Service
Pirtek Muswellbrook	Southside Newsagency	Two Rivers Wines	Whiteman Welding
Pores & Claws	Sparke Helmore	UON Upper Hunter	Wideland Motor Group Pty Ltd
Pukara Estate	Speaking in Colour	United Contract Services	Workpac
Pumps & Pipeline Services P/L	Specific Solutions Pty Ltd	Upper Hunter Automotive	Yore Contractors
RMS Services	Success Tax Professionals	Upper Hunter Community Services	Youth Express
RA Peasley Consulting	Supply First Aid	Upper Hunter Conservatorium of Music	
Radio Hunter Valley	Supply Solutions Group	Upper Hunter Economic Development Corporation	
Raine & Horne Muswellbrook	TAFE NSW	Upper Hunter Fire Protection	
Reece Pty Ltd	TGM Enterprises	Upper Hunter Homeless Support	
Recovery Partners	TLE Electrical	Upper Hunter Investments	
Reg Osborn Pty Ltd	Teterin Supply	Upper Hunter Property Inspections	
Regional Australia Bank	The Business Centre	Upper Hunter Regional Museum Inc	
Remington Muswellbrook P/L	The Chop Shop Butchery	Upper Hunter Show Inc	
Richard Gill School of Music	The Happy Tooth Muswellbrook		
	The Hunter in a Basket		

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