

## BUSINESS UPDATE

## October 2021

### Thank you Muswellbrook!

The Chamber would like to say a special thank you to everyone who donated to our recent 'Locals Supporting Locals' appeal. The money raised was used to provide Care Packs to struggling business owners and their families in Muswellbrook and Denman impacted by the Covid-19 lockdowns.

Over \$25,000 was raised through donations from businesses and members of the community.

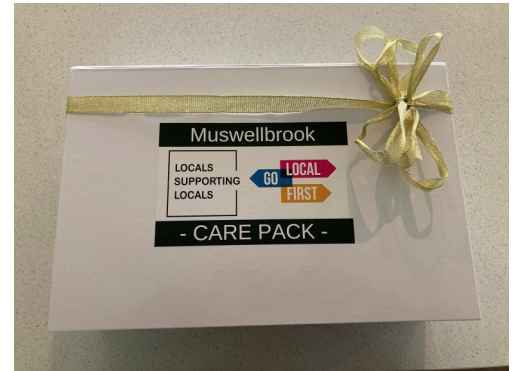
The Care Packs were put together with products, vouchers, and gift cards, purchased from local businesses that were still open, but struggling financially due to seeing a drop in customers and income. These were then handed out to those who's doors were closed and who had no alternate method of servicing customers, leaving them with no income. By structuring the campaign in this manner, the Chamber was able to deliver a multi-layered support program. But none of this would have been possible without the generous cash donations that we received.

We would also like to thank Domino's Pizza Muswellbrook for providing free Pizza vouchers to be included in the Care Packs.

As the lockdowns continued to be extended, their impacts were beginning to really take their toll. Although the 'Gift Packs' only offered some small financial relief to ease the pressures many were experiencing, they provided a much-needed morale boost to those doing it tough and sent a message that their community had not forgotten them.

Those receiving the Care Packs were overwhelmed by the gesture, and in some cases, tears were shed when being contacted about their Care Packs, or when receiving them.

Thank you, Muswellbrook, for getting behind the appeal, your support has made a significant difference to those businesses trying to manage and survive the impacts of the pandemic.



**Due to the uncertainty surrounding Covid-19 lockdowns and restrictions, and in the interest of public health, our October Breakfast has been cancelled.**

This Newsletter is proudly sponsored by:



Dear Members & Colleagues,

We would all be familiar with the Scouts motto – “Be Prepared.”

When Robert Baden-Powell established the Scout movement in 1907, he drew on his military background and training to write rules and laws to guide Scouts in their duty to “be useful and to help others.”



In the Chamber, we strive for the same ideals by being prepared to be helpful to our customers, suppliers, employees and workmates. Our Locals Supporting Locals campaign, with provision of Care Packs to struggling Businesses, is evidence of a strong sense of community and collaboration amongst Muswellbrook Businesses. My sincere thanks to all those who contributed.

In the Covid-19 climate, we all have to ‘be prepared’ for the twists and turns of lock-downs, freedom days, travel restrictions and WHS responsibilities in our businesses. While there is a lot to deal with, there is also a lot of help and guidance available.

On 16th September, we had a Zoom meeting with Dave Layzell, Member for Upper Hunter, Damien Tudehope, Minister for Finance & Small Business and Chris Lamont, Small Business Commissioner. In that meeting, apart from the raft of information about the present business support schemes, there was an invitation for businesses to apply for assistance even if they appeared to fall outside the guidelines. Many businesses may not be able to satisfy the 30% reduction rule but are still suffering extreme hardship. The Chamber encourages all businesses to document their circumstances and apply to the government for assistance. The Minister indicated that there is scope to tailor support to meet individual businesses needs. Please keep the Chamber informed of your situation and allow us to help.

The NSW Government is also offering a free on-line training program for businesses to develop their own Business Continuity & Emergency Response Plan. This is a free course which addresses the Emergency Management Cycle of- Prevention/Preparedness/Response/ Recovery. Having this Plan in place should ensure that our business is always PREPARED. It will be a valuable resource for your business especially in the Recovery phase we are now entering.

Please take advantage of all the resources in this Newsletter, stay strong and keep up the support of all Muswellbrook businesses.

Yours sincerely,  
Mike Kelly

## OUR MISSION

**‘To represent, promote and encourage business enterprise in Muswellbrook and its districts’.**

## YOUR MCCI BOARD OF DIRECTORS

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## October Chamber Breakfast - Cancelled -

Due to the uncertainty surrounding Covid-19 lockdowns and restrictions, and in the interest of public health, our October Breakfast has been cancelled.

## MEMBERSHIP RENEWAL

**Reminder—Muswellbrook  
Chamber of Commerce and Industry  
membership renewals are now due!**

The Muswellbrook Chamber of Commerce and Industry has a proud reputation as one of the strongest and proactive Chambers in the region. This is in part thanks to the strong support of its members. With many issues effecting the region, the Chamber will need your ongoing support to ensure that it can continue to represent you and also continue to provide a range of programs and services to support you and your business.



**If any members are experiencing any financial hardship  
as a result of the latest Covid-19 restrictions,  
please contact us about your membership renewal**



To stay up to date on what's happening in the MCCI, our Making Muswellbrook program and the Great Cattle Dog Muster event, be sure to like the following Facebook pages.

[Muswellbrook Chamber of Commerce and Industry Inc.](#)

[Making Muswellbrook](#)

[The Great Cattle Dog Muster](#)

*The Member Services Manager role  
is proudly supported in partnership with  
BHP's Local Buying Foundation.*

**LOCALBUYING  
FOUNDATION**  
AN INITIATIVE OF THE LOCAL BUYING PROGRAM

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## New Chamber Members



The Chamber is pleased to welcome the support of the following new members.



**Domino's Muswellbrook**  
Shop C2, Muswellbrook Fair  
Visit: [www.dominos.com.au](http://www.dominos.com.au)

**Colourworks for Hair**  
Hair Salon that specialises in colour

**Colourworks for Hair**  
56 Sydney street Muswellbrook  
Phone: 0417418243



**Hunter Carpet Care**  
Ph: 0414 872 878



**Crossfit Muswellbrook**  
Visit: 0421 458 148  
Visit: [www.crossfitmuswellbrook.com](http://www.crossfitmuswellbrook.com)



**Breathe**  
Ph: 0400 592 483



**Mountain of Love**  
Ph: 0427 6149 33  
Visit: [www.mountainoflovephotography.com](http://www.mountainoflovephotography.com)

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# Member Support Programs



## MCCI Covid-19 Recovery & Rebuild Program

The Chamber is currently developing a series of member support programs to assist Muswellbrook businesses recover and rebuild following the pandemic. Details on the programs will be announced soon.

The Chamber's recovery & rebuilding programs are being made possible with financial support of BHP's Local Buying Foundation.



## MCCI to collaborate with Muswellbrook Shire Council to reinvigorate the 'We Live Here' card.

The Chamber has recently had discussions with Muswellbrook Shire Council to assist in promotion of the 'We Live Here' card program. We will be working closely with Council to assist in having more businesses register in the program, as well as marketing the program to the Muswellbrook Community.

The cards are a great platform to promote buying locally and ensure shoppers go local first.

We hope to have more information on the revamped program in the coming weeks in readiness for the lead up to Christmas.

# Small Business Month

The Federal Government has announced that due to Covid-19 restrictions, Small Business Month, set down for October, has now been moved to March 2022.

The series of small business workshops the Chamber was planning to run during October to support MCCI members will now be held in March next year.



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# BENGALLA COMMUNITY OPEN DAY 2022



SAVE THE DATE

Saturday 22 October 2022 • 10am - 2pm  
The Muswellbrook Showground

If you are looking for a fun day out for the whole family, make sure you come along and join Bengalla, our valued suppliers, and our community partners, on the **22nd October** at **Muswellbrook Showground**.

There will be lots of activities for all ages including a FREE BBQ lunch as well as bus tours to site to view Bengalla Mine.

The Bengalla Community Open Day will open at 10am until 2pm and we would love for you to join us on the day.

Remember to mark the **22 October 2022** in your calendars and if you would like any further information please contact the Bengalla Community Team via email on;

[community.relations@newhopegroup.com.au](mailto:community.relations@newhopegroup.com.au)



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## 80 PER CENT ROADMAP

Under the Reopening NSW roadmap at **80 per cent**, the following freedoms will apply only to fully vaccinated adults (16+) and those with medical exemptions (staff and patrons).

### Gatherings in the home and outdoor public spaces

- Up to **10** visitors will be allowed in a home (not including children 12 and under)
- Up to **20** people can continue to gather in unregulated outdoor settings
- Up to **200** people can attend COVID Safe events
- Up to **500** people can attend controlled (ticketed and seated) events
- Community sport permitted
- Those who are not fully vaccinated may only gather outdoors in groups of **2** people.

### Venues including hospitality, retail stores and gyms

- Retail stores can operate at **one person per 4 sqm** (those who are not fully vaccinated will continue to only have access to non-critical retail via click-and-collect)
- Personal services such as hairdressers, spa, nail, beauty, waxing, tattoo and massage) can operate with **one person per 4 sqm** (uncapped)
- Hospitality venues can operate with **one person per 4 sqm inside** and **one person per 2 sqm outside**, with the requirement to be seated while drinking indoors removed. Group bookings will be limited to **20** people. Those who are not fully vaccinated can only access hospitality settings for takeaway
- Gyms and indoor recreation facilities (excluding indoor pools) can operate with **one person per 4sqm**, capped at **20** people per class.

### Major outdoor recreation facilities

- Major recreation outdoor facilities including stadiums, racecourses, theme parks and zoos can operate with **one person per 4 sqm**, capped at **5,000** people (or by exemption).

### Entertainment, information and education facilities

- Entertainment facilities (including cinemas, theatres, music halls) can operate with **one person per 4 sqm** or **75 per cent** fixed seated capacity (whichever is larger)
- Information and education facilities (including libraries, galleries and museums) can operate with **one person per 4 sqm**
- Amusement centres and nightclubs will remain closed.

### Working from home

- Employers must **continue to allow** employees to work from home, if reasonably practicable

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## 80 PER CENT ROADMAP Con't

- Employers must **require** employees who are not fully vaccinated to work from home, if reasonably practicable.

### Education

- Return to school with COVID Safe measures on **25 October** (as previously announced).

### Weddings, funerals and places of worship

- **One person per 4sqm** (uncapped) for weddings with dancing permitted and eating and drinking allowed while standing. Those who are not fully vaccinated may only attend weddings with a maximum of **5** guests (no receptions)
- **One person per 4 sqm** (uncapped) for funerals. Those who are not fully vaccinated may only attend funerals with a maximum of 10 people
- Churches and places of worship can continue to open with **one person per 4 sqm**, with no singing. Those who are not fully vaccinated will be allowed.

### Travel

- Unrestricted trips between Greater Sydney and Regional NSW will be permitted
- Caravan parks and camping grounds can operate, including for those who are not fully vaccinated
- Carpooling is permitted. Those who are not fully vaccinated can only carpool with their household.

### Masks

- Masks will remain mandatory for all indoor premises and settings, except children under 12
- Only hospitality staff will be required to wear a mask while outdoors

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## CHANGES FROM 1 DECEMBER 2021

On Wednesday 1 December 2021, the following settings will apply to all NSW citizens, regardless of their vaccination status:

### Gatherings in the home and outdoor public spaces

- **No limit** on the number of visitors to a home
- Density will shift to **one person per 2 sqm** for indoor and outdoor settings
- **No limit** on the number of people who can attend informal outdoor gatherings
- COVID Safe plan required for outdoor events with more than **1,000** people
- Community sport permitted for all people.

### Venues including hospitality, retail stores and gyms

- Retail stores can operate at **one person per 2 sqm**
- Personal services such as hairdressers, spa, nail, beauty, waxing, tattoo and massage can operate with **one person per 2 sqm**
- Hospitality venues can operate with **one person per 2 sqm** inside and outside, with no seating required for eating and drinking
- Gyms and indoor recreation facilities, including indoor pools, can operate with **one person per 2 sqm** (uncapped)
- Intimate services can open with **one person per 4 sqm**

### Major outdoor recreation facilities

- Major recreation outdoor facilities including stadiums, racecourses, theme parks and zoos can operate with **one person per 2 sqm**.

### Entertainment, information and education facilities

- Entertainment facilities (including cinemas, theatres, music halls) can operate with **one person per 2 sqm**
- Information and education facilities (including libraries, museums and galleries) can operate with **one person per 2 sqm**
- Amusement centres and nightclubs can open with **one person per 4 sqm**.

### Working from home

- Working from home will be at employer's discretion.

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## CHANGES FROM 1 DECEMBER 2021 Con't

### Education

- All year groups return to face-to-face learning.

### Weddings, funerals and places of worship

- **One person per 2 sqm** for weddings with dancing permitted and eating and drinking allowed while standing
- **One person per 2 sqm** for funerals
- Churches and places of worship can operate with **one person per 2 sqm**, with singing permitted.

### Travel

- Domestic travel, including trips between Greater Sydney and Regional NSW
- Caravan parks and camping grounds can operate
- Carpooling is permitted
- Quarantine settings for vaccinated arrivals will be altered. A cap on unvaccinated travellers may remain.

### Masks

- Masks wearing will be mandatory while travelling on public transport, on planes and at airports, and for front-of-house hospitality workers
- Mask wearing is not required when outdoors.

For more information on the Reopening NSW Roadmap visit:

[www.nsw.gov.au/COVID-19](http://www.nsw.gov.au/COVID-19)

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## Where can I find out what you can and can't do under the current rules and restrictions?

Greater Sydney: <https://www.nsw.gov.au/covid-19/rules/greater-sydney>

Regional and rural NSW: <https://www.nsw.gov.au/covid-19/rules/what-you-can-do-nsw>

Local government areas of concern: <https://www.nsw.gov.au/covid-19/rules/affected-area>

## Who has to get a COVID-19 test before leaving their local area?

Please visit: <https://www.nsw.gov.au/covid-19/rules/authorised-workers/greater-sydney-workers>

## What if you encountered a specific set of circumstances not clearly spelled out at the above links?

Please consider referring the constituent to Service NSW's 24/7 COVID-19 hotline on 13 77 88.

## Where can I find a copy of the Public Health Orders?

All COVID-related legislation can be found at: <https://legislation.nsw.gov.au/information/covid19-legislation>

## Vaccine Eligibility – including who is eligible for which vaccine

The Australian Government is leading the national COVID-19 vaccine program.

Individuals can use the Vaccine Eligibility Checker to find and book a vaccination based on the ATAGI recommendations about who can receive the AstraZeneca or Pfizer vaccines at: <https://www.health.gov.au/resources/apps-and-tools/covid-19-vaccine-eligibility-checker>

Individuals can also ring Healthdirect on 1800 571 155 to make an appointment, or contact their GP.

## How many active COVID-19 cases are in our local area?

Please visit: <https://www.nsw.gov.au/covid-19/find-the-facts-about-covid-19>

## How many people have been vaccinated in our local area?

Please visit: <https://www.nsw.gov.au/covid-19/find-the-facts-about-covid-19#map-of-nsw-vaccinations-by-home-postcode>

## How can people access financial support in the current situation?

Further information on NSW Government support packages can be accessed by calling Service NSW on 13 77 88 or visiting <https://www.nsw.gov.au/covid-19/2021-covid-19-support-package>.

Further information on Federal Government support payments can be accessed at <https://www.servicesaustralia.gov.au/individuals/services/centrelink/covid-19-disaster-payment>

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## Be prepared for anything Australia throws at you

**Australia's first fully subsidised and accredited training program dedicated to Business Continuity & Emergency Response Planning.**

**8 weeks fully online course** aimed at individuals and teams whose duty, responsibility or role is to develop and execute these critical plans.

### Why is this Course so important

Flood, fire, drought and the current Covid pandemic has forced thousands of businesses in NSW and community organisations to close their doors. In many cases it is down to the simple fact that there was no business continuity, interruption or emergency response plan in place.

Compiling a plan often seem complex, expensive, and understanding exactly what is best practice is a challenge; until now.

To solve these issues in Australia (NSW) Astute Training have developed this amazing and unique offering.



**100% Online**

**Limited places available  
Apply now!**



**To apply head to:**

**<https://study.astutetraining.edu.au/bcp-hr>**

Or to contact us directly, email us at [info@astutetraining.edu.au](mailto:info@astutetraining.edu.au)



**This training is subsidised by the NSW Government.**

### What will this course help you achieve?

- Develop a completed industry recognised recovery road map for you and your organisation
- Protection for your income and people
- Integrate pandemic preparedness (covid-19) into a bcp
- Tackle crisis communications and media relations in a practical way
- Effectively analyse and quantify organisational risk assure compliance
- Organise people to facilitate continuous maintenance and improvement of a bcp
- Enhance organisational capability in recovery post emergency / disaster

**The training is centred around the nationally recognised ‘emergency management cycle’ and providing formal accreditation - 4 units from a Certificate IV in Community Services CHC42015 – RTO ID 91077**

Course structure. 4 hours per week for 8 weeks.		
Unit	Emergency Management Cycle	Emergency Management Cycle Explanation
<b>CHCINM001</b> Meet statutory and organisation information requirements	Prevention	Actions undertaken in advance. Sometimes this is referred to as mitigation. Examples include back-burning or constructing sea walls to protect from tidal waves, having alternative sources of electricity or alternative communication systems in place. Prevention activities should be happening all the time.
<b>CHCCDE004</b> Implement participation and engagement strategies	Preparedness	Making arrangements, creating and testing plans, training, educating and sharing information to prepare communities should an emergency eventuate. These are also ACTIONS and they are happening all the time.
<b>CHCCCS019</b> Recognise and respond to crisis situations	Response	The assistance and intervention during or immediately after an emergency. Focus is on saving lives and protecting community assets (buildings, roads, animals, crops, infrastructure). Usually measured in hours, days or weeks.
<b>CHCCDE015</b> Develop and implement a community renewal plan	Recovery	The coordinated process of supporting emergency-affected communities in reconstruction of physical infrastructure and restoration of emotional, social, economic and physical wellbeing. Usually measured in months and/or years.

### Smart and Skilled eligibility applies

- Aged 15 years or older
- Have left school
- Live or work in NSW
- An Australian citizen, permanent resident, humanitarian visa holder or New Zealand citizen

**100% Online**

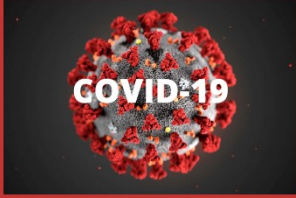
Limited places available

**Apply now!**

**To apply head to:**  
<https://study.astutetraining.edu.au/bcp-hr>

Or to contact us directly, email us at  
[info@astutetraining.edu.au](mailto:info@astutetraining.edu.au)





Business Support Hub

## Important COVID-19 information links and resources.

### Business Support Hub Page added to MCCI Website

In response to the Coronavirus crisis we have now added a 'COVID-19 Business Support Hub' page to the MCCI website. The page contains important information and links to official COVID-19 resources.

[View Business Support Hub Page](#)

The following links provide official and current updates . We suggest you save these to your favourites to allow you to quickly keep yourself abreast of developments on regular basis.



**Business**  
*business.gov.au*

[Coronavirus Information  
and Support for Business.](#)



**Health**

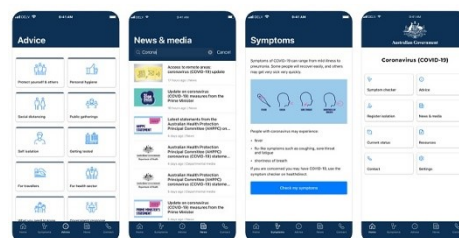
[Coronavirus Information for the  
Community and Business.](#)



[Business Guide to Coronavirus](#)



**Coronavirus Australia** 12+  
Official Government Info  
Australian Department of Health  
#1 in Health & Fitness  
★★★★★ 4.4, 685 Ratings  
Free



Australian Federal Government Coronavirus App—Available to download



1800 Mr Excavate	Edmonds Joinery	Merton Living
Aaron Henry Optometrist	Elks Enterprises Pty Ltd	Monadelphous Engineering Pty Ltd
Aberdeen Highland Games*	EMF Group Pty Ltd	Monteath Powys
A Corp Computers	Equilaw Solicitors	Mosaic Therapy and Supports
AEE Services	Australian Community Media	Movin
AGL Energy Limited	Final Form Regeneration	Muswellbrook Coal Co
Allweld Services	First National Real Estate - Edward Higgins Parkinson	Muswellbrook Floral Studio
ANZ Muswellbrook	Fyfe Pty Ltd	Muswellbrook Golf Club
APM Employment Services	GJ's by the Lake	Muswellbrook Home Hardware
AQC Dartbrook and Management	Godolphin Australia	Muswellbrook Motors
Austmine Limited	Gowing Advisory Accountants	Muswellbrook PCYC
Baybrook Motor Inn	Greentree Financial	Muswellbrook Post Shop
Beauty Co Muswellbrook	Hair by Maddi	Muswellbrook Race Club Ltd
Bengalla Mining Company	Hallett Home Solutions*	Muswellbrook RSL Sub-Branch Club
BHP Mount Arthur Coal	Harvey Norman Muswellbrook	Muswellbrook Security Services
Big Lift Cranes & Heavy Haulage	Harvey Recruitment	Muswellbrook Shire Council
Billie Sharp Business Coaching	Hello Copy Co	Muswellbrook South Public School
Blackrock Industries	Hermitage Motel	Muswellbrook Steel Supplies
Blackwoods*	Hitachi Construction Machinery	Muswellbrook Workers' Club
Bowditch Earthmoving	Hollydene Estate Wines + Vines Restaurant	MV Solar Pty Ltd
Briken Group Services	Hunter Belle Cheese	National Australia Bank
Brook Medical Centre	Hunter Plant Mechanics	National Plant & Equipment
Brook Outdoors	Hunter Prestige Catering	Newcastle Permanent
Catalyst Plus	Hunter Region Business Hub	New Lucky Star Bistro
Cattle Dog Café & Florist	Hunter Valley Elite Window Tinting	Northwest Mining Company
Central Arcade Pty Ltd	Hunter Valley Mediation Services	OAS Technology Group
Challenge Community Services	Hunter Valley Operations	Ochre Opportunity Hub
Chandler Macleod Group	Hunter Valley Printing	Pet Medical
Compass Housing	Ice Box Liquor	Pirtek Muswellbrook
Comprint Solutions Pty Ltd	Integratedliving Australia Ltd	Prince of Wales Bottle Shop
Coolmore Australia	JTS Realty	Pukara Estate
CPR Pest Management Services	Jennifer Lecky & Associates	Pumps & Pipeline Services
C-Res	Joblink Plus Muswellbrook	Pursehouse Rural
CRJ Maintenance	LCC Asia Pacific	RAP Surveying
Curtis Gant Betts	LJ Hooker Muswellbrook	Radio Hunter Valley
Daracon Group	Livmedia	Railway Hotel
Davies Thompson & Wright Services	Lotus Energy Cooperative	Raine & Horne Muswellbrook
Denman Legal Pty Ltd	MACH Energy Australia Pty Ltd	Reg Osborn Pty Ltd
Dezigns Hub*	Malabar Resources	Regional Australia Bank
Dirragarra Contracting	Mangoola Coal Operations	RHM Consulting Engineers
DK Heavy Plant Services	Mark Diggins Solicitor	Richard Gill School
Double Picc	Maxwell Spark Electrical Pty Ltd	RMS Services
Doug & Roslyn Cleal	Melanie's Jewellers	Roger Skinner Photography

SGS Australia	The Remington	Valley Fasteners Muswellbrook
Sincerus Mindset Coaching*	Think Goat	Vicki Collins Travel Partners
Small Forest Wines	Thiess Pty Ltd	Warburton Estate Agents
Southside Newsagency	Tradecore Industries Pty Ltd	Warrior Disability Services
Sparke Helmore Lawyers	TransCare Hunter Ltd	Wear Parts Services
Speaking in Colour	Tutt Bryant Heavy Lift & Shift	Westpac
Specific Solutions*	Two Rivers Wines	Westpac Rescue Helicopter Service
Success Tax Professionals	Unity Bank	Whiteman Welding
Supply Solutions Group	United Contract Services	Wideland Motor Group
TAFE NSW	UON Upper Hunter	Workpac Pty Ltd
Teterin Supply	Upper Hunter Automotive	Yore Contractors Pty Ltd
Telstra Shop—Muswellbrook	Upper Hunter Community Services	Youth Express
The Business Centre	Upper Hunter Conservatorium of Music	
The Chop Shop Butchery	Upper Hunter Fire Protection	
The Happy Tooth Muswellbrook	Upper Hunter Homeless Support	
The Hunter App	Upper Hunter Show Inc	
The Red Door Community Kitchen	Upper Hunter Turf Services	*Indicates Associate Member

**New Members**

Business Australia*	The Royal Hotel - Muswellbrook	Lake Liddell Recreation Area Trust
Satur Veterinary Clinic	TGM Enterprises	Beacon Automation
Keldan	John Hunter Motel	Empire Cranes*
Camel Milk NSW	The Hunter in a Basket	NSW Minerals Council*
Upper Hunter Youth Services Inc	Hunter Valley SUP*	nbn / nbn Local*
Envy Cleaning & Property Maintenance	Pores and Claws	Hedweld Group of Companies*
Reece PTY LTD	Wisebuy Investment Group*	Eddies Trailers and Steel
TLE Electrical	Persas*	The Melt - Hunter Valley
Launchpad9*	Mickala Lighting Towers	Onsite Rental Group
Soley's Handyman & Maintenance	Airspeed Aviation*	Pickering Homestead
Domino's Muswellbrook	Colourworks for Hair	Crossfit Muswellbrook
Hunter Carpet and Tile Care	Mountain Of Love	Breathe Skin Body Mind

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