

BUSINESS UPDATE

November 2020

October Chamber Breakfast

The theme for the October Chamber Breakfast was based around Small Business Month and the Chamber's Locals Supporting Locals program.

Those attending heard from a number of MCCI members, including: Chris Lavis from Muswellbrook Home Timber & Hardware, Vicki Collins from Vicki Collins Travel Partners, Michael Carey from Muswellbrook Motors, Lavinia Hutchinson from LivMedia, and Michael Valentine from MV Solar.

Nick Slater from Mangoola Coal also gave a brief update on the Mangoola Coal Continued Operations Project.

The Breakfast also saw the Chamber launch its 'Go Local First' video which we have produced as part of our Locals Supporting Program.



We are grateful to the State Government for a \$2000 grant which has funded our 'Go Local First' video and allowed us to provide a free breakfast to those attending. Special thanks also to the Muswellbrook RSL for hosting the event and managing the social distancing requirements.

You can view the 'Go Local First' video here:

https://youtu.be/1gyD4wS_51U



Our next Breakfast is Tuesday 3rd November at the Muswellbrook RSL

Theme: Local Real Estate Update

Please note: Buffet Breakfast will be available, but due to social distancing requirements the Breakfast will be limited to 60 attendees.

This Newsletter is
proudly sponsored by:



MCCI Presidents Message



Dear Members & Colleagues,

At our October Breakfast, we launched our 'Go Local First' campaign. We are encouraging everyone to do Christmas shopping in town. As we are searching for Christmas presents for family & friends, let's all - 'browse global but shop local'. At the same time, the Chamber urges all retailers to continue to source items to suit customer's needs.



The presentations at the last Breakfast, by five (5) of our local businesses, were inspiring. There was a range of impacts felt by these businesses through the pandemic, but there was a common thread of resilience and preparedness to meet the challenges that Covid-19 gave them. I thank them all for sharing their experiences with us and wish them all the best as we work our way out of this pandemic induced global recession.

I must also thank Nick Slater, Operations Manager of Mangoola Coal, for his Continuation Project update. The Chamber has supported this project from the beginning and is preparing a submission to the Independent Panning Commission, which is expected to hold a public hearing in November.

The Chamber continues to represent local businesses on various committees and discussion groups. On Monday 19th October, I represented the Chamber at an inspection of the Maxwell Underground site. Along with representatives of Malabar Coal, IPC Commissioners and staff and the Equine Industry, we were escorted on a three (3) hour inspection of the existing infrastructure, rehabilitation areas and the locations of the pit top facilities for the proposed underground operations. This was a very informative tour, which reinforced my view that the project offers excellent opportunities for the local economy along with best practice methods of environmental management. An IPC hearing is expected in the next month and the Chamber will make a submission and present to that hearing. As always, Chamber Members views are welcome and will be included in our submission.

Despite the negative impacts of Covid-19, our local area is experiencing strong demand for skilled labour and a mini-boom in the property market. I am looking forward to our local Real Estate Agents views on the market at our November Breakfast. With a limitation of only sixty (60) attendees, we will do our best to share the information with all members after the event.

There is no doubt we live in interesting times. The world has changed and continues to change more rapidly. In business, we have to be continually assessing our place in the world and be prepared to adapt to changing circumstances. As Muhammad Ali once said –

"The man who views the world at 50 the same as he did at 20 has wasted 30 years of his life."

I hope you are all adapting and remaining positive about the future for your business. Remember that the Chamber is always here to help.

Yours sincerely,
Mike Kelly
President



OUR MISSION

'To represent, promote and encourage business enterprise in Muswellbrook and its districts'.

YOUR MCCI BOARD OF DIRECTORS

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— 2021 UPPER HUNTER — INSPIRATIONS CONFERENCE

‘Bouncing Back—Bouncing Forward’

12th May 2021

Full Day Event - Local and National Presenters
An event for Business Owners, Managers, Employees
A day of inspiration!

Sponsorship Prospectus Now Available!

View and Download:

[2021 Upper Hunter Inspirations Conference Sponsorship Prospectus](#)

Contact Wayne Toms 0438 517 311 or email
info@muswellbrookchamber.com.au



To stay up to date on what's happening in the MCCI, our Making Muswellbrook program and the Great Cattle Dog Muster event, be sure to like the following Facebook pages.

Muswellbrook Chamber of Commerce and Industry Inc.

<https://www.facebook.com/Muswellbrook-Chamber-of-Commerce-Industry-Inc-200745070000331/>

Making Muswellbrook

<https://www.facebook.com/Making-Muswellbrook-103948217806018/>

The Great Cattle Dog Muster

<https://www.facebook.com/greatcattledogmuster/>

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Chamber launches 'Go Local First' Video

To celebrate Small Business Month in October, the MCCI produced a '[Go Local First](#)' video to promote local businesses as part of its Locals Supporting Locals program. This will be followed by series of videos in the lead up to Christmas promoting the importance of Go Local First when doing your Christmas shopping.



You can view the video here: [Go Local First Video](#)



With this years event having to be postponed due to Covid-19, we are excited to announce the new date for 2021. The three day event will be staged on 10th, 11th, and 12th September, with Saturday the 11th being the Public Open Day.

Would you like to be part of this spectacular event?

We currently have volunteer positions available for:

Organising Committee—Committee Member

Public Open Day—Coordinators

Public Open Day— Muster Ambassadors

Would you like to support this spectacular event?

View and Download:

[2021 Sponsorship Prospectus](#)

For more information on the Great Cattle Dog Muster visit:

[Great Cattle Dog Muster Website](#)

Or follow us at

[Great Cattle Dog Facebook Page](#)



Contact Wayne Toms 0438 517 311 or email
info@muswellbrookchamber.com.au

FREE ENTRY

PUBLIC OPEN DAY

Sat. 11th Sept. 10am - 4pm



MUSWELLBROOK RACECOURSE

Muswellbrook - NSW
- Upper Hunter Valley -



Cattle Dog History Exhibit

Cattle Dog Demonstrations & Presentations

Upper Hunter Showcase:

Food • Wine • Produce • Attractions

Market Stalls • Merchandise • Food Vans

Live Country Music:

Amber Lawrence • Hayley Jensen
Carrot Bowen & The Collective

Children's Entertainment:

Jumping Castles • Clowns
Petting Zoo • Face Painting • Rides

Special Guests:

Larry Painter - Renowned Trainer (USA)
Anna Hewson - International Judge (Canada)
Guy Hull - Dog Behaviourist & Author

**CATTLE DOG EXHIBITOR
COMPETITION EVENTS ON DISPLAY**

Obedience Trials • Jumping Trials
Rally O • Handlers • And More!



**SPECIAL MEETS
& GREETINGS WITH
BLUEY & BINGO!**

Bookings are essential

BRING YOUR OWN PET CATTLE DOG

Available on the day:
Good Citizen Classes • Basic Handling Classes
Herding Instinct Tests • Basic Grooming & Health Care

 Find us on
Facebook



www.greatcattledogmuster.com.au



BLUEY TM and BLUEY character logos TM & © Ludo Studio Pty Ltd 2018

MCCI Finalist in Hunter Business Awards



FINALIST

We are pleased to announce that the MCCI is a finalist in this year's Hunter Business Awards in the Local Business Chamber Category.

The Awards will be contested in 17 categories, with the winners to be presented with their awards at a live, COVID Safe gala ceremony at the Newcastle Civic Theatre on Friday 20 November.

The gala ceremony will be a theatre-style presentation with ticketed seating and drinks and finger food service conducted in compliance with the venue's COVID Safe plan.

Important message to our Chamber Breakfast attendees?

As you know, due to Covid –19 restrictions, the number of people we can have attend our Breakfasts has to be limited to meet the 4sq meter rule.

This means at each Breakfast there are some members who unfortunately have to miss out and are placed on a waiting list in case we get any cancellations.

At our last Breakfast there were a number of 'No Shows' which was disappointing when we had those on the waiting list enquiring the day before if there were spots available.

In the current Covid-19 climate, we ask that if you have registered to attend a Breakfast that you be sure to enter it into your diaries as not to forget, or if you feel you can not make it, give us adequate notice so that we can contact those on the waiting list in sufficient time.

MCCI Activity Focus for 2020/2021

- Advocacy and Representation.
- Member Support Programs.
- Making Muswellbrook Program.
- Locals Supporting Locals Program.
- Events Program.

2020/2021 MCCI Calendar of Programs and Events

- Chamber Breakfast – Monthly
- Member Support Programs – Ongoing
- Making Muswellbrook Program – Ongoing
- Locals Supporting Locals Program – Ongoing
- Muswellbrook Business Awards – April 2021
- Upper Hunter Inspirations Conference – May 2021
- The Great Cattle Dog Muster – September 2021

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Testimonials

"The Muswellbrook Chamber of Commerce and industry is an exceptional resource to the business community. After having had the opportunity to work with many Chambers, Muswellbrook are a stand out in their ability to provide support and resources to the business' in town. Their various networking events, their recognition of local achievements and their ongoing ability to engage the businesses in Muswellbrook are a testament to the organisation. They are a valuable resource to the community and I encourage all businesses within the Muswellbrook community to become involved".

Chris Lavis
Home Timber and Hardware

"The Chamber provides me with an opportunity to support the local business community as well as receive exposure for my growing business. The team really listen to their members and are responsive to their needs. As a result, I have always found each of the Chamber team approachable, engaging and ready to take an innovative and inclusive approach to help tackle the various challenges the Muswellbrook business and general community face".

Tabatha Kattau
Sincerus Mindset Coaching & Training

"Being a part of the Muswellbrook Chamber of Commerce is a partnership that Bengalla values. We appreciate the hard work by the chamber in organising breakfasts and business events and the opportunities to network and build relationships that these events provide. We are blessed to have a proactive Chamber, that under the leadership of Mike Kelly, Wayne Toms and the Board assists the economic growth of our local community".

Cam Halfpenny
General Manager Bengalla Mining Company

"The Chamber serves a vital role in our district, guiding and influencing policies which impact upon Chamber members generally. It also provides a valuable forum for the dissemination of information and collaboration amongst our members. I urge any and every business proprietor in our district, to participate in membership of our Chamber and its programs, to make a pooled investment in thought and action to pursue enhancement of the Upper Hunter economy and lifestyle. We are stronger as a community."

John Gowing
GowingAdvisory Accounting

"When we commenced our business in the Muswellbrook community in 2016 we joined the MCCI because getting to know your community is essential to business success, especially in a regional area. We thank the MCCI for their exceptional leadership in all areas of business, their monthly breakfast meetings are always informative, on time and interesting, the annual business awards give us an opportunity to recognise and congratulate a wide range of business people from those starting out to those doing exceptional work in their area of expertise".

Richard Bailey
General Manager Operations MACH Energy, Mount Pleasant Operation.



Merton Court Aged Care Facility Luncheon

Thanks to Hollydene Estate / Vines Restaurant, and Local Business Support

COVID -19 has affected everyone but some more than others. For those in aged-care facilities face to face contact with loved ones and the outside world has been restricted and at times almost non-existent.

During one of our recent Inter Business Connect Forums, participant Shani Mitchell from Merton Living, shared with the other participants the plight of their aged care residents who had been in virtual lock down since March and unable venture out of the facility for their normal outings.

Hearing this, Emma Williams from Hollydene Estate set about organising a special luncheon to bring a bit of the outside world into Merton Court and give the residents there a special treat.



The luncheon took place on Monday 26th October and saw a team from Hollydene Estate and Vines Restaurant lead by Head Chef Andrew Le Blanc, put on something out of the ordinary in bringing the Vines Restaurant to the residents.

The Luncheon also saw a number of local business also step up and support the event.

Emma would like to give a special thank you to co-sponsors Westpac Muswellbrook, Melanie's Jewellers, Muswellbrook Floral Studio, Mangoola Open Cut, Pirtek, RMS Services, and Two River Wines.

"It is awesome what can happen when organisations get together and think outside the box," Emma said.

Well done Hollydene Estate and to those local businesses that helped to make it happen.



Making MUSWELLBROOK Recognitions



Individual Recognition

Kevin Doherty

Congratulations to Kevin Doherty for his many years of dedicated service to the community and his longstanding commitment to supporting community organisations.



Business Recognition

Eatons Hotel Muswellbrook

Congratulations to the Eatons Hotel Muswellbrook for improving the area's street appeal with their restoration and painting of the front facade of the hotel.



Know someone you feel is worthy of recognition?

Know of an individual, group, organisation, or business that you feel warrants being a Making Muswellbrook recognition recipient? You can nominate them for consideration by emailing their name and why you believe they deserve the recognition to: info@muswellbrookchamber.com.au

Making MUSWELLBROOK

The Making Muswellbrook program is made possible with the assistance of the following:

Program Sponsors



Program Supporters



Promoting the Positives
Highlighting Progress



Creating a sense of Community Pride



Recognising individuals, groups, organisations and business that help to make Muswellbrook a great place to call home.

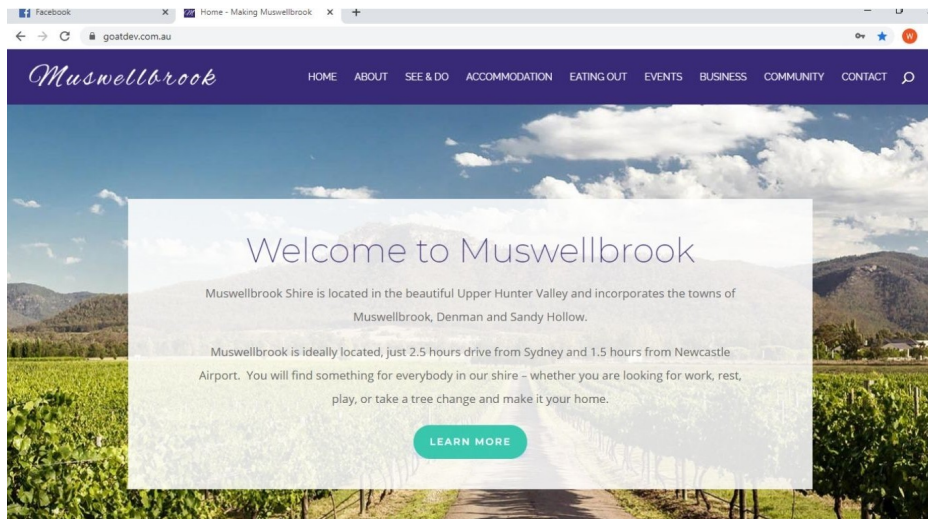


muswellbrookchamberofcommerce.com.au

OUR MISSION

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Muswellbrook Website Now Available



www.muswellbrook.org.au

The Muswellbrook Directory Website is an initiative of the Muswellbrook Chamber of Commerce and Industry as part of our Making Muswellbrook Program.

A promotional poster for the 'KAUMA WIYELLIKO VIRTUAL INDIGENOUS CAREERS CONFERENCE'. The background is dark blue with white and light blue abstract patterns. The text is in white and light blue. At the top, it says 'KAUMA WIYELLIKO' in large, bold, white letters, followed by 'VIRTUAL INDIGENOUS CAREERS CONFERENCE' in smaller white letters. Below that, it reads 'In the Language of the Awabakal people' and ''Gathering Together'' in a smaller font. The date 'Wednesday 18th November 2020' is prominently displayed in white. At the bottom, there are five logos: The University of Newcastle Australia, Employment Facilitator (An Australian Government Initiative), The Wollakura Institute, NGNY, and NSW Government. To the right of the NSW Government logo is the logo for the Hunter and Central Coast region.

Indigenous Careers Conference for the Hunter and Central Coast region.

The conference will run (online) on the morning of Wednesday November 18th. The focus for the November event is on sharing inspiring and successful stories of growing Indigenous employment, particularly but not exclusively amongst employers and organisations that can build capacity and opportunities in the region.

It's free and open to anyone.

RSVP's to: indigenous-employment@newcastle.edu.au



Introduction

MACH Energy Australia owns and operates the Mount Pleasant Operation (MPO) which is located approximately 3km north-west of Muswellbrook. MPO's Modification 4 was approved by the Department of Planning and Environment in November 2018 and sought to relocate rail, water and associated electricity supply infrastructure as shown in **Figure 1** below.

Activities associated with Modification 4 (the 'Rail 2 Project' or 'R2P') are expected to begin in Quarter 4 of 2020, including the construction of the approved rail infrastructure, relocation of the Hunter River water supply infrastructure and associated electricity supply, and the demolition and removal of redundant, temporary infrastructure within the extent of the Bengalla Mine once the new infrastructure has been commissioned and is fully operational.

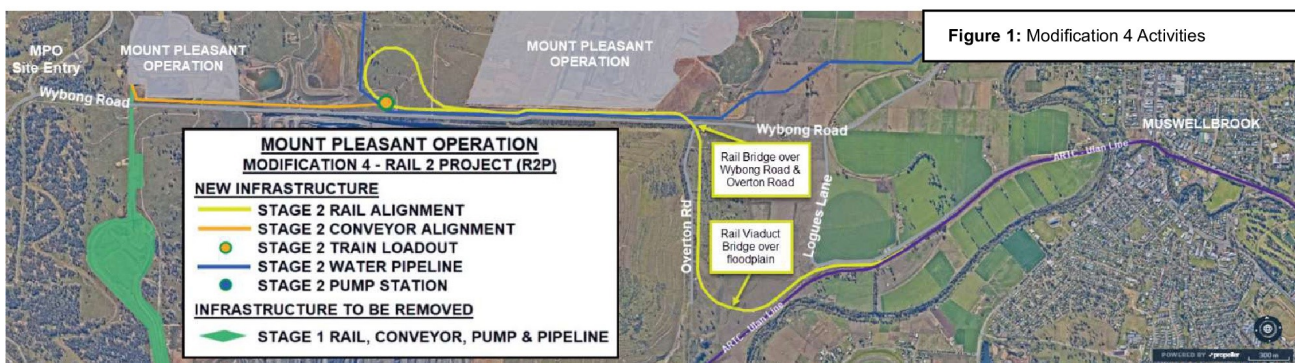


Figure 1: Modification 4 Activities

Daracon Group awarded Rail 2 Project Contract

The Contract to construct the R2P has been awarded to local civil construction business Daracon Group. Daracon will be responsible for the safe and efficient delivery of the rail loop infrastructure construction and signalling installation, commissioning to the Australia Rail Track Corporation network and the upgrading of Wybong Road. They will begin mobilising their equipment and personnel to site in late October with site works expected to commence in early November. Daracon was established in the early '80's and has offices throughout the Upper Hunter and various New South Wales locations.



Daracon and Rail 2 Project team members on site at Mount Pleasant

Sharing information with Australian Rail Track Corporation (ARTC)

The Mount Pleasant Operation Rail-2 Project (R2P) will run over a similar time period as the ARTC Muswellbrook Bridges Replacement Project, so we took the opportunity to invite members of the ARTC environment and community team to MPO to share details about R2P and the mining process overall.

ARTC then took the time to show us around their Muswellbrook Bridges Replacement Project which includes the replacement of rail bridges over the Hunter River, Muscle Creek and Bridge Street.

Pictured top right: left at the Mount Pleasant Operation from L-R, Leah Cook Principal Advisor – Environment and Community ARTC, Julie Sutton Community Engagement Advisor ARTC, Chloe Annandale Environment Advisor MACH Energy Mount Pleasant Operation, Peter York Environment and Community Superintendent Thiess - Mount Pleasant Operation, Lachlan Crawford Environment Advisor ARTC and Jillian Cowburn Environment and Community Coordinator ARTC.

Pictured right: at the ARTC Project site from L-R, ARTC's Jillian Cowburn, Matt Doherty Ecologist, Clint Patterson Project Manager, Belinda Sinclair and at front Julie Sutton. Also pictured, from left, middle, Chloe Annandale, Peter York and Ngaire Baker MACH Energy Mount Pleasant Operation External Relations Manager.



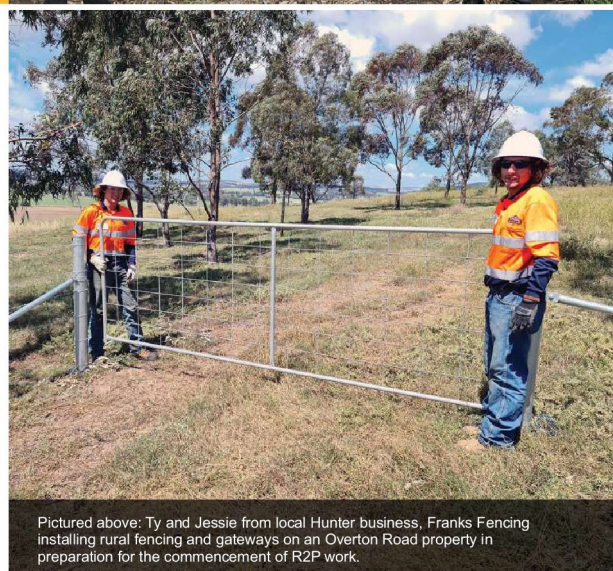
Further details

MACH Energy Mount Pleasant have commenced a community engagement program which will seek to identify issues of concern to our near neighbours and the broader Muswellbrook community. We will implement appropriate strategies to address any areas of concern. Updates on the Project will also be shared, and we will maintain contact with neighbours throughout the construction phase. If you would like to know more about the Project, please contact Ngaire or our Community Hotline **1800 886 889**. Project updates will also be available on our website: www.machenergy.com.au/currentprojects

Ngaire Baker

MACH Energy Mount Pleasant Operation
External Relations & Community Manager

e. info@machenergy.com.au



Pictured above: Ty and Jessie from local Hunter business, Franks Fencing installing rural fencing and gateways on an Overton Road property in preparation for the commencement of R2P work.

Community Hotline

☎ **1800 886 889**

Blasting Hotline

☎ **1800 931 872**

General Enquiries

☎ **1800 931 873**

MACHEnergy
Mount Pleasant Operation



MUSWELLBROOK
CHAMBER
OF COMMERCE
& INDUSTRY

Tuesday 3rd November 2020

CHAMBER BREAKFAST

Muswellbrook RSL Club

Bridge Street Muswellbrook

7am - 9am

Theme: Local Real Estate Update

MCCI invites members and guests to join us for our October breakfast.

With the current real estate market in Muswellbrook experiencing positive trends we will have a number of local Real Estate Agents providing an assessment of the current market, trends over the last couple of years and expectations for the market going forward.



BOOKED OUT

COST:

\$30.00 for members

\$35.00 for non-members

RSVPs close midday,

Friday 30th October 2020

info@muswellbrookchamber.com.au

Price includes a hot buffet breakfast and tea & coffee.

Please note: Covid-19 requirements

A hot Buffet Breakfast will be available, but due to social distancing requirements, the number of attendees will have to be limited to 60 in the auditorium.

RSVP's will therefore have to be accepted on a first in first allocated basis.

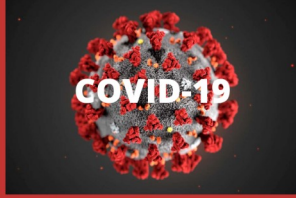


RSVP to Wayne at info@muswellbrookchamber.com.au by midday Friday 30th October

Payment options: Card or cash on the day or request an invoice with your RSVP.

Please advise any dietary requirements with your RSVP.

RSVPs are compulsory and must be paid. If you are unable to attend you may send a colleague in your place.



Business Support Hub

Important COVID-19 information links and resources.

Business Support Hub Page added to MCCI Website

In response to the Coronavirus crisis we have now added a 'COVID-19 Business Support Hub' page to the MCCI website. The page contains important information and links to official COVID-19 resources.

[View Business Support Hub Page](#)

The following links provide official and current updates . We suggest you save these to your favourites to allow you to quickly keep yourself abreast of developments on regular basis.



Business
business.gov.au

[Coronavirus Information
and Support for Business.](#)



Health

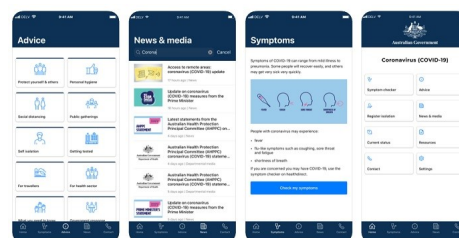
[Coronavirus Information for the
Community and Business.](#)



[Business Guide to Coronavirus](#)



Coronavirus Australia 12+
Official Government Info
Australian Department of Health
#1 in Health & Fitness
★★★★★ 4.4, 685 Ratings
Free



Australian Federal Government Coronavirus App—Available to download

Aaron Henry Optometrist	Edmonds Joinery	Mosaic Therapy and Supports
Aberdeen Highland Games*	Edward Higgins Parkinson—First National Real Estate	Movin
A Corp Computers	Elks Enterprises Pty Ltd	Muswellbrook Coal Co
AEE Services	Fairfax Regional Media	Muswellbrook Floral Studio
AGL Energy Limited	Final Form Regeneration	Muswellbrook Golf Club
Allweld Services	Fyfe Pty Ltd	Muswellbrook Home Hardware
ANZ	GJ's by the Lake	Muswellbrook Motors
APM Employment Services	Godolphin Australia	Muswellbrook PCYC
AQC Dartbrook and Management	Gowing Advisory Accountants	Muswellbrook Post Shop
Austmine Limited	Greentree Financial	Muswellbrook Race Club Ltd
Baybrook Motor Inn	Hair by Maddi	Muswellbrook RSL Sub-Branch Club
Bengalla Mining Company	Hallett Home Solutions*	Muswellbrook Security Services
BHP Billiton Mount Arthur Coal	Harvey Norman Muswellbrook	Muswellbrook Shire Council
Beauty Co Muswellbrook	Harvey Recruitment	Muswellbrook South Public School
Big Lift Cranes & Heavy Haulage	Hermitage Motel	Muswellbrook Steel Supplies
Billie Sharp Business Coaching	Hitachi Construction Machinery	Muswellbrook Workers' Club
Blackrock Industries	Hollydene Estate Wines + Vines Restaurant	MV Solar Pty Ltd
Blackwoods*	Hunter Belle Cheese	National Australia Bank
Bowditch Earthmoving	Hunter Plant Mechanics	National Plant & Equipment
Briken Group Services	Hunter Prestige Catering	Newcastle Permanent
Brook Medical Centre	Hunter Region Business Hub	New Lucky Star Bistro
Brook Outdoors	Hunter Valley Elite Window Tinting	Northwest Mining Company
Catalyst Plus	Hunter Valley Mediation Services	OAS Technology Group
Cattle Dog Café & Florist	Hunter Valley Operations	Ochre Opportunity Hub
Central Arcade Pty Ltd	Hunter Valley Printing	Pet Medical
Challenge Community Services	Ice Box Liquor	Pirtek Muswellbrook
Chandler Macleod Group	Integratedliving Australia Ltd	Pukara Estate
Compass Housing	JTS Realty	Pumps & Pipeline Services
Comprint Solutions Pty Ltd	Jennifer Lecky & Associates	Pursehouse Rural
Coolmore Australia	Joblink Plus Muswellbrook	RAP Surveying
CPR Pest Management Services	LCC Asia Pacific	Radio Hunter Valley
C-Res	LJ Hooker	Railway Hotel
CRJ Maintenance	Livmedia	Raine & Horne Muswellbrook
Curtis Gant Betts	Lotus Energy Cooperative	Regional Australia Bank
Daracon Group	MACH Energy Australia Pty Ltd	RHM Consulting Engineers
Davies Thompson & Wright Services	Malabar Coal	Richard Gill School
Dayarne Smith Copywriter	Mangoola Coal Operations	RMS Services
Denman Legal Pty Ltd	Mark Diggins Solicitor	Roger Skinner Photography
Dezigns Hub*	Maxwell Spark Electrical Pty Ltd	SGS Australia
Double Picc	Melanie's Jewellers	Sincerus Mindset Coaching*
Doug & Roslyn Cleal	Merton Living	Small Forest Wines
Equilaw Solicitors	Monadelphous Engineering Pty Ltd	Sparke Helmore Lawyers
EMF Group Pty Ltd	Monteath Powys	Speaking in Colour

Specific Solutions*	TransCare Hunter Ltd	Warrior Disability Services
Supply Solutions Group	Tutt Bryant Heavy Lift & Shift	Wear Parts Services
TAFE NSW	Two Rivers Wines	Westpac
Telstra Shop—Muswellbrook	Unity Bank	Westpac Rescue Helicopter Service
The Chop Shop	United Contract Services	Whiteman Welding
Teterin Supply	UON Upper Hunter	Wideland Motor Group
The Business Centre	Upper Hunter Automotive	Workpac Pty Ltd
The Happy Tooth Muswellbrook	Upper Hunter Community Services	Yore Contractors Pty Ltd
The Hunter App	Upper Hunter Conservatorium of Music	Youth Express
The Chop Shop Butchery	Upper Hunter Fire Protection	1800 Mr Excavate
The Red Door Community Kitchen	Upper Hunter Homeless Support	
The Remington	Upper Hunter Show Inc	
Think Goat	Valley Fasteners Muswellbrook	
Thiess Pty Ltd	Vicki Collins Travel Partners	
Tradecore Industries Pty Ltd	Warburton Estate Agents	

*Indicates Associate Member

New Members

Business Australia
The Royal Hotel

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**'To represent, promote and encourage business enterprise
in Muswellbrook and its districts'.**

This Newsletter is
proudly sponsored by:

